

## ETHNIC LINK SERVICES

Workers speak the following languages:

- Arabic (Nth African, Sudanese & Middle Eastern)
- Bari
- Bosnian
- Bulgarian
- Chinese (Cantonese Mandarin, Hokkein, Teo Chiew)
- Croatian
- French
- German
- Greek
- Hungarian
- Italian
- Kirundi
- Kuku
- Kurdish
- Latvian
- Macedonian
- Maltese
- Persian
- Polish
- Russian
- Serbian
- Spanish
- Swahili
- Turkman
- Ukrainian
- Vietnamese

Currently providing social programs in the following languages

<u>Adelaide Metropolitan</u>	<u>Riverland</u>
Spanish speaking	Greek
Bosnian	Italian
African Women	Turkish
	Croatian
	Punjabi

### CONTACT US

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8241 0201

Fax  
8241 0280

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PORT ADELAIDE SA 5015

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UnitingCare Wesley Port Adelaide Inc.  
ABN: 29 335 570 988



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UnitingCare Wesley Port Adelaide



# Ethnic Link Services

*Bridging  
Language and  
Cultural Barriers*

## ETHNIC LINK SERVICES

*Bridging language and cultural barriers for frail older people, younger people with disabilities and those who care for them.*

*Phone 8241 0201*

*Freecall 1800 648 598  
(for country callers)*

ETHNIC LINK SERVICES is a statewide service which aims to ensure that:

- People from diverse language and cultural backgrounds have access to supports that will help them remain living in their own homes
- Support services are responsive to language and cultural needs

### WHO DO WE HELP?

People from diverse language and cultural backgrounds who are:

- Frail older people in need of support to keep their independence
- Younger people with a disability
- Their carers

### HOW DO WE HELP?

We employ bilingual, bicultural Ethnic Link workers who:

- Help clients identify their needs
- Link clients to appropriate supports
- Advocate to ensure that services are culturally appropriate
- Provide information about available services
- Arrange medical and other appointments
- Organise paperwork such as letters, documents, forms, etc
- Help settle clients into social and therapeutic activities
- Offer assistance with language
- Provide social programs for various CALD communities (refer to back page for specifics)

### WHAT CAN WE OFFER OTHER AGENCIES?

We can assist other agencies by:

- Working in partnership during assessments and ongoing work with clients
- Advocating and liaising on behalf of clients
- Providing language assistance in conjunction with our client advocacy, but we are not a professional interpreting service
- Providing input to policy development
- Working collaboratively to provide culturally appropriate programs

### HOW TO CONTACT US

Ethnic Link Services operates across metropolitan Adelaide. All metropolitan referrals can be made by either phoning 8241 0201 or by electronically downloading a referral form from our website.

We also have staff based in the Riverland and Whyalla.

Other country areas in South Australia can access our service by calling our freecall telephone number 1800 648 598.